

Steltronic FOCUS - Restore the DCUS Databases



Steltronic S.p.A.

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http: <u>www.steltronic.com</u> Service: service@steltronic.com MAIN DESK: computer where the Database, SQL engine and Focus program are installed. Main Desk could be used also as a Desk station, installed in Front desk area or in back office, as customer needs.

REMARKS

WORKSTATIONS: Computer connected with the Main Desk for Focus program use. The Workstations are connected via network with the Main Desk, they load Focus program From a shortcut with the Main Desk executable file.

STELTRONIC LAN: local area network where the Focus Main Desk, Focus Workstation, Lane computer and Photostrike 4 are connected.

INTERNET LAN: 2nd local area network where the Main Desk, trough a router\ADSL modem could access to internet.

It's recommended to login as Administrator or user with same rights

MANDATORY

ALL the focus databases and the focus program must match with the same version in order to working properly.

It's possible restore the databases from an old backup, but it's mandatory update the database to the proper focus version before running the program.

It's possible restore the Focus database in 2 ways:

[A] Overwriting the existing database with a previous backup

[B] Installing databases backup as a new installation (this method is usually used for create a Spare Main Desk)

Before proceed with the next steps, shutdown all lanes computer and any other workstations, only the Main Desk it's necessary.

Open the SQL Server Management studio

Click on start \rightarrow All Programs \rightarrow Microsoft SQL Server 2005 \rightarrow SQL Server Management Studio Express



Overwrite the existing Focus Database with a previous backup

- Open the SQL Server Management Studio Express and connect to the Server
- Expand the Databases list



Confirm the choice and proceed with the next steps

				Check
🚺 Restore Database - IB0	icms 🔲 🗖 🗙	🚺 Restore Database - IBCMS		Overwrite
Select a page Page General	🔄 Script 👻 🚺 Help	Select a page	📓 Script 🝷 🚺 Help	the existing
Connection Server: SERVICE-3 Connection: Wiew connection Progress Ready	Destination for restore Select or type the name of a new or existing database for your restore operation. Tg database: Tg database: Source for restore Specify the tource and location of backup sets to restore. From database: From database: Select the backup sets to restore. Select the backup sets to restore: From device: Select the backup sets to restore: Select the backup	Select Options	Pestore options Outerwhite the existing database Perserver the replication settings Prompt before restoring each backup Pestore the database files as: Pestore the database files as:	database
		Check Leave the database ready to be use		k uncommitted transactions. Additional E WITH RECOVERY] of roll back uncommitted transactions. Additional wITH NORECOVERY] uncommitted transactions, but save the undo ts can be reversed (RESTORE WITH STANDBY)
	OK Cancel	OK Cancel		
				Confirm with OK

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- Wait until the Restore procedure finish, at the end check the Database version
- MANDATORY: restore the Ibcms_Secuirty and Ibcms_BookingManager (making the same steps) in order to align all the records.

Install the Database backup as a new Installation

REMARKS

Before to proceed, set the Main Desk with the same settings (language & regional options) of the original Main desk, even the SQL installation parameters must match, otherwise it's may possible meet SQL collation conflicts during the future database update. For any problem, contact <u>service@steltronic.com</u>

- Open the SQL Server Management Studio Express and connect to the Server
- Expand the Databases list

Before to proceed, remove the Focus databases if was already installed: Click with the right mouse button on each database (Ibcms, Ibcms_BookingManager, Ibcms_Security) Select Delete from the menu and confirm

To install the Backup as new Focus databases proceed as follows:

- Click on Databases with the right mouse button
- Select restore Database



• Confirm the choice and proceed with the next steps



- Wait until the Restore procedure finish, at the end check the Database version
- MANDATORY: restore the Ibcms_Secuirty and Ibcms_BookingManager (making the same steps) in order to align all the records

Verify the current Databases Version

Open the SQL Server Management Studio Express:

Click on start \rightarrow All Programs \rightarrow Microsoft SQL Server 2005 \rightarrow SQL Server Management Studio Express



- Browse the tables list and highlight the table dbo.Versions
- Click with the right mouse button on the **dbo.Versions** table then select Open table from the menu



Repeat the steps for checking the IBCMS_Security and IBCMS_BookingManager databases

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Steltronic Worldwide Customer Service

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