

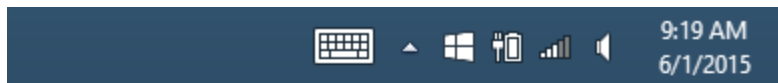
SERVICE BULLETIN

Subject: Windows 10® to be released from Microsoft on July 29th, 2015

Distribution: All customers that have Windows XP® or Windows 7® as the operating system on your computers.



Issue: Microsoft has announced their new Operating System called Windows 10® is going to be released sometime after July 29th. Many of the computers that are installed throughout the bowling centers are starting to see a little icon in the lower right hand corner next to your Windows clock.



Resolution: This news might concern bowling centers using the Steltronic computers for their business, and some might even be intrigued to upgrade their current computers to the new Windows 10®, especially since Microsoft is offering this upgrade for free within the first year of the release.

However at this time, it is the recommendation of the Steltronic service department that you **DO NOT UPGRADE** your computers to the new Windows 10® operating system, because there are many things that can go wrong during an upgrade versus a fresh installation of Windows 10®.

The computers supplied by Steltronic are currently running your bowling center business, and these computers do not need Windows 10® to continue operating your bowling lanes. You cannot afford to have something go wrong during the Windows 10 upgrade process, and then to find out your system is completely inoperable.

Steltronic assumes no liability for any computers that are going to attempt this upgrade.

While our Steltronic technical department highly recommends Windows 10® going forward, we only recommend that a new computer be supplied directly from Steltronic, and all of the other related software and hardware pre-installed by factory technicians to achieve a smooth transition using your existing data found in your current system.

For additional information, please contact our service department.

Thank you...
Steltronic Service Department

Steltronic North America, Inc.
4600 Arrow Hwy. ● Montclair, Ca. 91763
(909) 971-9656 ● Fax (909) 971-9729
www.steltronicusa.com E-Mail serviceusa@steltronicusa.com