



July 29th, 2014

SERVICE BULLETIN

Subject: Windows XP® support from Microsoft has been discontinued

Distribution: All customers that have Windows XP® as the operating system on their computers.



Issue: After 12 years, support for Windows XP® has ended on April 8, 2014. There will be no more security updates or technical support for the Windows XP® operating system from Microsoft. It is very important that customers migrate to a modern operating system such as Windows 7® or Windows 8.1®. Customers moving to a modern operating system will benefit from dramatically enhanced security, higher user productivity, and a lower total cost of ownership through improved management capabilities.

Resolution: This news might concern bowling centers that are running the WINS or Focus versions of Steltronic management systems, since many of these centers still run on the Windows XP® platform.

Steltronic has implemented an upgrade plan for your bowling center should you decide to upgrade. Steltronic will provide a new tower PC as a replacement to your current Windows XP® system for the price of \$2,285.00, plus freight. This includes all of the support to get your current information from the Windows XP® computer transferred to the new computer.

Note: Bowling centers using Focus software and processing credit cards with the Steltronic system, must upgrade to Windows 10® to remain PCI compliant.

If you would like more information on this upgrade program, please contact the Steltronic service department.

Thank you...

Steltronic Service Department

Steltronic North America, Inc.
4600 Arrow Hwy. ● Montclair, Ca. 91763
(909) 971-9656 ● Fax (909) 971-9729
www.steltronicusa.com E-Mail serviceusa@steltronicusa.com