

## SERVICE BULLETIN

**Subject:** Windows XP® support from Microsoft has been discontinued

**Distribution:** All customers that have Windows XP® or Windows 7® as the operating system on their computers.



**Issue:** Microsoft support for Windows XP® and Windows 7® has ended. There will be no more security updates or technical support for the Windows XP® and Windows 7® operating system from Microsoft. It is very important that customers migrate to a modern operating system such as Windows 11®. Customers moving to a modern operating system will benefit from dramatically enhanced security, higher user productivity, and a lower total cost of ownership through improved management capabilities.

**Resolution:** This news might concern bowling centers that are running the WINS or Focus versions of Steltronic management systems, since many of these centers still run on the Windows XP® or Windows 7® platform.

Steltronic has implemented an upgrade plan for your bowling center should you decide to upgrade. Steltronic will provide a new tower PC as a replacement to your current Windows XP® system for the price of \$2,850.00, plus freight. This includes all of the support to get your current information from your current computer transferred to the new computer.

Note: Bowling centers using Focus software and processing credit cards with the Steltronic system, must upgrade to Windows 11® to remain PCI compliant.

If you would like more information on this upgrade program, please contact the Steltronic service department.

Thank you...  
Steltronic Service Department