

Standard Warranty

The Steltronic Automatic Scoring System is warranted by Steltronic North America, Inc. for a period of two (2) years from the date of installation on all automatic scorer related parts. Labor and freight charges are not included in this warranty and are the responsibility of the bowling center. Parts replaced during the warranty period will be new or refurbished parts of equal quality at the option of Steltronic. Warranty does not cover damaged parts due to misuse, abuse, fire, flood, electrical storms, acts of God, operator error, or other causes beyond normal usage of the equipment. Steltronic assumes no liability for loss of use or loss of revenue to your center.

BOWLING CENTER RESPONSIBILITIES

The bowling center is responsible for removing defective components and returning them to Steltronic for replacement. The bowling center is also responsible for shipping charges of defective parts to Steltronic. All parts sent to Steltronic should be sent by UPS, FedEx, or USPS, with signature required, as your proof of delivery.

All defective parts must be shipped complete with no missing parts.

All defective parts should be shipped to: Steltronic North America, Inc.
3205 Pomona Blvd.
Pomona, California 91768

RETURN MERCHANDISE INSTRUCTIONS

BEFORE returning ANY defective part, the Steltronic Scoring Parts Traveler must be attached to the defective part.

ON-SITE SERVICE

If the bowling center requests on-site repair by a Steltronic representative, the bowling center must pay all travel related expenses (airfare, lodging, & rental car) plus \$500 per day (maximum of 10 hours a day). Travel time is \$40.00 per hour.